

# Turning Conflict into Collaboration

## IN-HOUSE WORKSHOP

Learn practical communication and collaboration tools for becoming more Conflict Hearty, plus techniques for “holding with the heat” when dealing with difficult situations or co-workers. Participants identify their own conflict style and learn to recognize the specific dimensions of organizational conflicts, including both the root issues of conflict and the fundamental people dynamics. During workshop exercises, participants use real-life situations to analyze how to achieve mutually satisfying outcomes with customers and stakeholders. Participants learn techniques for achieving greater rapport when navigating the dynamics of conflict situations.



**Appropriate For:** Business owners, professionals and leaders at all levels; managers who want to build a collaborative, healthy work environment; individuals who work through cross-functional teams to achieve results

**Formats:** In-person workshops; virtual live workshops; 1:1 coaching

**Length:** 1-2 days onsite in-person; custom lengths for virtual workshops

## WORKSHOP FEATURES

- Tailored to the individuals in your group and typical situations of potential conflict
- Pre-workshop conference call with sponsor to discuss participants, targeted skills, and learning objectives
- Post-workshop debriefing call with sponsor to discuss follow-up and reinforcement

**Additional consulting services:** *Turning Conflict into Collaboration* may be enhanced with individual coaching, onsite or virtual. Details and pricing provided upon request.

For More Information and Pricing for Your In-House Workshop

**Please Call 888-284-2442**

to speak to one of our knowledgeable staff.